

DEPARTMENT OF MANAGEMENT AND STRATEGY

Eric Labbé
Professor (full time)

EDUCATION

- 2003 **International Teachers Programme (ITP)**, Manchester Business School and the International Schools of Business Management
- 2001 **Doctorate** in Management, Institut d'Administration des Entreprises, University of Nice Sophia Antipolis, Thesis Subject: *Self Assessment and Certification of Quality Systems*.
- 1993 **DEA de gestion des organisations**, Institut d'Administration des Entreprises, University of Nice Sophia Antipolis
Post-graduate pre-doctoral programme in Business Administration
- 1991 **International Student Exchange Programme (ISEP)**, University of Missouri-Columbia, USA
Undergraduate curriculum in Communication, Marketing, Languages and International Management.
- 1990 **DESS de gestion des entreprises (CAAE)**, Institut d'Administration des Entreprises, University of Nice Sophia Antipolis
Post-graduate degree in business administration with emphasis on strategic management, marketing, financial management and information systems.
- 1989 **Maîtrise Electronique Electrotechnique et Automatisme**, University of Nice Sophia Antipolis
Graduate degree in Electrical Engineering.

TEACHING EXPERIENCE

- 2003 to present Professor of Management, Department of Management and Strategy, EDHEC Business School, Nice
- 2003 Lecturer of Operations Management, Theseus MBA, Sophia Antipolis
- 1997 to 2003 Associate Professor of Management, Department of Management and Strategy, EDHEC Business School, Nice
- 1995 – 1997 Lecturer in Management, Department of Management and Strategy, EDHEC Business School, Nice
- 1994 to present Lecturer in Management, Institut d'Administration des Entreprises, University of Nice Sophia Antipolis
- 1993 – 1994 Lecturer in Management, Euro American Institute of Technology, Sophia Antipolis

PROFESSIONAL NON-TEACHING EXPERIENCE

- 1996- 1999 CIMAQ, consulting in Quality Management, Eguilles.

1993- 1996	EUROEXPERT SA, Engineer in charge of the development of a computer-based tool for quality systems evaluation, Marseille.
1991	CITEM, Responsible for marketing and sales of Uninterruptible Power Supply (UPS) systems and printing equipment, Saint-Laurent-du-Var
1990	STERIA Côte d'Azur, Engineer in charge of the development of marketing strategy of software designed for wholesale purchase management, Sophia Antipolis
1987-1988	GRANIOU, Maintenance of electronic video network on Highway A8, Nice

EXECUTIVE SEMINARS

Lesieur Cristal Maroc, Spring 1997

Executive programme: « Decision-making tools and methods applied to management »

Leroy Merlin, Spring 2004, Spring 2005

Executive programme: « Project Management »

MBA MDI Algeria, Spring 2005

Executive programme: « Supply Chain Management »

PUBLICATIONS

Conference presentations, working papers, conference chairs

« *Six sigma as an approach for organizational improvement in service industry: understanding variability in the system* » Presented at the Organization Science Winter Conference (OSWC) “Major Controversies in Organization Science”, Steamboat CO, February 2005.

« *Quality Management Applied to the Articulation of Knowledge in R&D Processes* » Presented at the Organization Science Winter Conference (OSWC) “Pushing the Boundaries in Organization Science”, Steamboat CO, February 2004.

« *Quality Management in R&D Process: Levers and/or Inhibitors?* » Presented at the 6th “Toulon Verona” conference on Quality in Higher Education, Health Care and Local Government, ISEG, Oviedo, September 2003.

« *How does quality management support knowledge articulation in R&D projects?* » Presented at the R&D Management Conference “Implementing the Theories of R&D Management, Advancing the State of the Art”, July 2003.

« *Mergers and acquisitions : How a TQM approach can improve the process* » Presented at the 5th “Toulon Verona” conference on Quality in Higher Education, Health Care and Local Government, ISEG, Lisbon, September 2002.

« *Enseigner l'évaluation des systèmes qualité en pilotant un projet informatique* », Presented at the Colloque Agora TICE, Grenoble, November 2001.

« *Première approche d'un intranet pédagogique à l'EDHEC* », Presented at the Colloque Agora TICE, Grenoble, November 2001.

« *Quality and IT: Road Map to the Future* », Presented at the Advance Summer Institute (ASI) 1996, ICIMS-NOE, Toulouse, June 1996.

« *The Need for Quality Self Assessment Method in SMEs* », Presented at the 1996 Learning Edge Conference, EFQM, Paris, April 1996.

Books

ITAQUA ESPRIT project n°6572 Complementary Research and Development, Task 4.2 Sub Project 3. Final Report (1996) ESME.I, Paris.

Articles

« L'information technology applicata alla qualità » in *De Qualitate*, June, Anno VII, N°6, 1998.

« Practices and technology transfert in Quality and Information Technology » in *Human Systems Management*, vol 16, N°3, 1997.

Chapters in Books

« Self Assessment of SMEs Quality System: a Need for Information Technology Support » in *Advances in Design and Manufacturing. Opening Productive Partnerships, Volume 6*, K. Von Barisani, P. MacConaill and K. Tierney (eds), IOS Press, 1995.

RESEARCH INTERESTS

Quality Management
Operation Management

ACADEMIC COMMITTEES

Reviewer for Journal of International Business Studies (JIBS)

PROFESSIONAL ASSOCIATIONS

Member, European Society for Organizational Excellence (ESOE)

TEACHING SPECIALITIES

Quality Management
Operation Management
Supply Chain Management
Project Management

BIOGRAPHY

Professor Eric Labbé has been a faculty member at EDHEC since 1997. After gaining an undergraduate degree in Electronics and a Masters Degree in Business Administration, he worked as an engineer for five years. He was also involved in the European Strategic Programme for Research and Development in Information Technology and, more specifically, in the ITAQUA project (# EP6572). In 2001, he obtained a doctorate in Management from the University of Nice-Sophia Antipolis. His research focuses on problems encountered by SMEs in Quality implementation. He teaches operations management, quality management, supply chain management and project management at undergraduate and graduate levels.